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# DOMAIN NAME SYSTEM-BASED SECURITY FOR ELECTRONIC MAIL

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NCCoE building blocks address technology gaps that affect multiple industry sectors.

## ABSTRACT

The Domain Name System-Based Security for Electronic Mail project will demonstrate a security platform that provides trustworthy email exchanges across organizational boundaries. The project includes authentication of mail servers, signing and encryption of email, and binding crypto key certificates to the servers. Domain Name System Security (DNSSEC) protocols will be used to authenticate server addresses and certificates by binding the X.509 certificates used for Transport Layer Security (TLS) to DNS names verified by DNSSEC. The business value of the security platform that results from this project will not only improved privacy and security protections for users' operations, but will also include expansion of the set of DNS security applications and encourage wider implementation of the protocols that provide Internet users confidence that entities to which they believe they are connecting are the entities to which they are actually connecting. This project will result in one or more demonstration prototype DNS-based secure email platforms, a publicly available NIST Cybersecurity Practice Guide that explains how to employ the platform(s) to meet Federal and industry security and privacy requirements, and platform documentation necessary to compose a DNS-based email security platform from off-the-shelf components. The secure email project will involve composition of a variety of components that will be provided by a number of different vendors. Client systems, DNS/DNSSEC services, mail transfer agents, and certificate providers (Certificate Authorities or CAs) are generally involved. Collaborators are being sought to provide components and expertise for DNS resolvers (stub and recursive) for DNSSEC, authoritative DNS servers for DNSSEC signed zones, mail servers and mail security components, and extended validation and domain validation TLS certificates.

## KEYWORDS

cryptographic key, cryptography, Domain Name System (DNS), DNS-based Authentication of Named Entities (DANE), Domain Name System Security (DNSSEC), electronic mail (email), privacy, security

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## 1 EXECUTIVE SUMMARY

2 Both public and private sector business operations are heavily reliant on electronic mail  
3 (email) exchanges. The need to protect business plans and strategies; the integrity of  
4 transactions, financial, and other proprietary information; and privacy of employees and  
5 clients are only three of the factors that motivate organizations to secure their email  
6 exchanges. Whether the security service desired is authentication of the source of an  
7 email message, assurance that the message has not been altered by an unauthorized  
8 party, or confidentiality of message contents, cryptographic functions are usually  
9 employed in providing the service. Economies of scale and a need for uniform security  
10 implementation drive most enterprises to rely on mail servers and/or Internet service  
11 providers (ISPs) to provide security to the members of an enterprise rather than end-to-  
12 end security mechanisms operated by individual users. Many current server-based email  
13 security mechanisms are vulnerable to, and have been defeated by, attacks on the  
14 integrity of the cryptographic implementations on which they depend. The  
15 consequences frequently involve unauthorized parties being able to read or modify  
16 supposedly secure information, or to use email as a vector for inserting malware into  
17 the system that is intended to deny access to critical information or processes or to  
18 damage or destroy system components and/or information. Improved email security  
19 can help protect organizations and individuals against these consequences and also  
20 serve as a marketing discriminator for email service providers while also improving the  
21 trustworthiness of enterprise email exchanges.

22 Domain Name System Security Extensions (DNSSEC) for the Domain Name System (DNS)  
23 are technical mechanisms employed by Internet service providers to protect against  
24 unauthorized modification to the DNS, the system which converts domain names (e.g.,  
25 .com, .gov, .org) to Internet Protocol (IP) addresses. DNS-based Authentication of  
26 Named Entities (DANE) is a protocol that securely associates domain names with  
27 cryptographic certificates and related security information so that they can't be  
28 fraudulently modified or replaced to breach security. In spite of the dangers of failure to  
29 authenticate the identities of network devices, adoption of DNSSEC has been slow.  
30 Demonstration of DANE-supported applications such as reliably secure email may  
31 support increased user demand for domain name system security. Follow-on projects  
32 might include HTTPS, IOT, IPSEC keys in DNS, and DNS service discovery.

33 The current project will demonstrate a proof-of-concept security platform, composed of  
34 off-the-shelf components, that provides trustworthy mail server-to-mail server email  
35 exchanges across organizational boundaries. The DANE protocol will initially be used to  
36 authenticate servers and certificates in two roles in the DNS-Based Security for Email  
37 Project:

38 By binding the X.509 certificates used for

- 39 1. Transport Layer Security (TLS) to DNS names verified by DNSSEC and supporting  
40 the use of these certificates in the mail server-to-mail server communication;

- 41           2. Secure Secure/Multipurpose Internet Mail Extensions (S/MIME) to email  
42           addresses encoded as DNS names verified by DNSSEC.

43   These bindings support trust in the use of S/MIME certificates in the end-to-end email  
44   communication. The resulting building block will encrypt email traffic between servers,  
45   allow individual email users to digitally sign and/or encrypt email messages to other end  
46   users, and allow individual email users to obtain other users' certificates in order to  
47   validate signed email or send encrypted email. The project will include an email sending  
48   policy consistent with a stated privacy policy that can be parsed by receiving servers so  
49   that receiving servers can apply the correct security checks and report back the  
50   correctness of the email stream. Documentation of the resulting platform will include  
51   statements of the security and privacy policies and standards (e.g., Executive Orders,  
52   NIST standards and guidelines, IETF RFCs) supported, technical specifications for  
53   hardware and software, implementation requirements, and a mapping of  
54   implementation requirements to the applicable policies, standards, and best practices.

55   The secure email project will involve composition of a variety of components that will be  
56   provided by a number of different vendors. Client systems, DNS/DNSSEC services, mail  
57   transfer agents, and certificate providers (CAs) are generally involved. Collaborators are  
58   being sought to provide components and expertise for DNS resolvers (stub and  
59   recursive) for DNSSEC, authoritative DNS servers for DNSSEC signed zones, S/MIME  
60   certificates mail servers and mail security components, extended validation and domain  
61   validation TLS certificates. Although this initial project description focuses on SMTP over  
62   TLS and S/MIME, it does not necessarily rule out inclusion of other off-the-shelf  
63   standards-based components and capabilities that are compatible with DNSSEC.  
64   Comments and suggestions regarding approaches to achieving the project goal are  
65   solicited.

66   This project will result in one or more demonstration prototype DNS-based secure email  
67   platforms, a publicly available NIST Cybersecurity Practice Guide that explains how to  
68   employ the platform(s) to meet security and privacy requirements, and platform  
69   documentation necessary to compose a DNS-based email security platform from off-  
70   the-shelf components.

71   This project description includes

- 72           1. a statement of the business value to be derived from adoption and use of the  
73           building block
- 74           2. a description of the purpose of, scope of, and assumptions underlying the  
75           project
- 76           3. usage scenarios to be demonstrated in the course of the building block project
- 77           4. our current perception of the challenges to our meeting the project goals
- 78           5. standards and policies that will be used by the project team to inform project  
79           activities

- 80 6. characteristics of the products of the project
- 81 7. identification of security categories in the Framework for Improving Critical
- 82 Infrastructure Cybersecurity (CSF) that adoption of the building block will help
- 83 organizations to satisfy
- 84 8. a high-level diagram of email functionality where DNS-based security for email is
- 85 used
- 86 9. a list of anticipated building block project components

87 A general description of threats to server-based email exchanges and potential

88 consequences of exploitation of unprotected email and email whose protection has

89 been bypassed or defeated is included as Appendix A.

## 90 Business Value

91 Sectors across industries, as well as the federal government, are concerned about email

92 security and the use of email as an attack vector. Both public and private sector business

93 operations are heavily reliant on email exchanges. The need to protect business plans

94 and tactics; the integrity of transactions, financial and other proprietary information;

95 and privacy of employees and clients are among the factors that motivate organizations

96 to secure their email. Whether the service desired is authentication of the source of an

97 email message, assurance that the message has not been altered by an unauthorized

98 party, or message confidentiality, cryptographic functions are usually employed.

99 Economies of scale and a need for uniform implementation drive most enterprises to

100 rely on mail servers to provide security to the members of an enterprise rather than

101 end-to-end security operated by individual users. Many server-based email security

102 mechanisms are vulnerable to attacks involving

- 103 • faked or fraudulent key certificates
- 104 • otherwise invalid certificates
- 105 • failure to actually invoke a security process as a result of connection to or
- 106 through a fraudulent server.<sup>1</sup>

107 The consequences often involve unauthorized reading or modification of information or

108 fraudulently causing legitimate parties to bypass the protection mechanisms altogether.

109 Worse, users continue to click on links to malware-ridden websites in fraudulent emails,

110 a major factor in most confirmed data breaches. Improved email security can both serve

111 as a marketing discriminator for email service providers and improve the security of

112 enterprise email exchanges. DNSSEC protects against unauthorized modifications to

113 network management information and host IP addresses. In spite of the dangers of

114 failure to authenticate the identities of network devices, adoption of DNSSEC has been

115 slow. Demonstration of DNSSEC-supported applications such as reliably secure email will

116 support increased user demand for domain name system security.

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<sup>1</sup> “How Cybercrime Exploits Digital Certificates,” Infosec Institute, General Security, July 28, 2014, <http://resources.infosecinstitute.com/cybercrime-exploits-digital-certificates>

117 The business value of the security platform that results from this project will include  
118 improved privacy and security protections for users’ operations, as well as expansion of  
119 the set of DNS security applications. It will encourage wider implementation of the  
120 protocols that provide Internet users with confidence that entities to which they believe  
121 they are connecting are the entities to which they are actually connecting.

## 122 1. DESCRIPTION

### 123 2.1. Purpose of the document

124 This document is intended to elicit comments regarding the utility of DNS-based secure  
125 email; the proposed approach to composing a DNS-based secure email platform;  
126 interest in participating in a DNS-based secure email proof-of-concept demonstration;  
127 characteristics that are desired or required in a DNS-based secure email platform; and  
128 provide technical, implementation, standards, and best-practices documentation  
129 required to make a DNS-based secure email platform a useful and desirable element of  
130 organizations’ information technology infrastructures.

### 131 2.2. Audience

132 The NCCoE is seeking providers of off-the shelf information technology security products  
133 who can contribute components and expertise to the development a proof-of-concept  
134 security platform that provides trustworthy mail server-to-mail server email exchanges  
135 across organizational boundaries. Particular products and expertise sought include email  
136 client systems, DNS/DNSSEC services, mail transfer agents, and X.509 cryptographic key  
137 certificate sources (components and services). Collaborators are being sought to provide  
138 components and expertise for DNS resolvers (stub and recursive) for DNSSEC,  
139 authoritative DNS servers for DNSSEC signed zones, S/MIME certificates mail servers  
140 and mail security components, extended validation and domain validation TLS  
141 certificates. Although this initial project description focuses on SMTP over TLS and  
142 S/MIME, it does not necessarily rule out inclusion of other off-the-shelf standards-based  
143 components and capabilities that are compatible with DNSSEC. Comments and  
144 suggestions regarding approaches to achieving the project goal are solicited.

145 Anticipated users for the product of this activity include IT systems owners and  
146 administrators and organizations and individuals who desire reliable negotiation of  
147 security services and reliable sources of keying material for cryptographic source  
148 authentication, content integrity protection, and confidentiality protection. Comments  
149 regarding desirable performance, security, cost, integration, and usability characteristics  
150 for the building block are also solicited.

### 151 2.3. Goal

152 The DNS-based secure email building block project will demonstrate a security platform  
153 that provides trustworthy email exchanges across organizational boundaries. The  
154 project includes authentication of mail servers, signing and encryption of email, and  
155 binding cryptographic key certificates to the servers.



## 156           2.4.    Background

157    Both private industry and the government are concerned about email security and the  
158    use of email as an attack vector for cyber crime. Business operations are heavily reliant  
159    on email exchanges and need to protect the confidentiality of business information, the  
160    integrity of transactions, and privacy of individuals. Cryptographic services are used to  
161    authenticate the source of email messages, protect against undetected unauthorized  
162    alteration of messages in transit, and maintain message confidentiality. Efficiency and  
163    policies support reliance on mail servers to provide cryptographic protection for email  
164    rather than on end-to-end security operated by individual users. However, organizations  
165    need to protect their server-based email security mechanisms against intrusion and  
166    man-in-the-middle attacks during the automated cryptographic service negotiation  
167    process. In the absence of an appropriate combination of DNSSEC and certificate-based  
168    protections, any of these attacks can result in reading or modification of information by  
169    unauthorized third parties. The attacks can also enable an attacker to pose as one of the  
170    parties to an email exchange and send email that contains links to malware-ridden  
171    websites. If other content in a fraudulent message successfully motivates the user to  
172    click on the link or the user’s system is configured to automatically follow some links or  
173    download content other than text, the malware will infect the user’s system. Inclusion  
174    of links to malware is a major factor in most confirmed data breaches. Consequences of  
175    such breaches can range from exposure of sensitive or private information, to enabling  
176    fraudulent activity by the attacker posing as the victimized user, to disabling or  
177    destroying the user’s system—or that of the user’s parent organization. Beyond  
178    avoidance of negative consequences to users, improved email security can also serve as  
179    a marketing discriminator for email service providers.

180    DNSSEC protects against unauthorized modifications to domain name information and  
181    consequent connection to incorrect devices. In spite of the dangers of failure to  
182    authenticate the identities of network devices, adoption of DNSSEC has been slow.  
183    Demonstration of DNSSEC-supported applications such as reliably secure email will  
184    support increased user demand for domain name system security.

## 185           2.5.    Scope

186    The scope of this building block project includes demonstration and explanation of how  
187    to effectively implement a security platform composed of off-the-shelf components that  
188    provides trustworthy mail server-to-mail server email exchanges across organizational  
189    boundaries. The DNSSEC-based DANE protocol will be used to authenticate servers and  
190    certificates by binding the X.509 certificates used for TLS to DNS names verified by  
191    DNSSEC (example references include IETF RFCs 6394, 6698, 7218, 5321, 5751, draft-ietf-  
192    dane-smime-02, and draft-ietf-dane-smtp-with-dane-17). This project will provide tools  
193    to encrypt email traffic between servers, allow individual email users to digitally sign  
194    and/or encrypt email messages to other end users, and allow individual email users to  
195    obtain other users’ certificates in order to validate signed email or send encrypted  
196    email. In addition, the secure email platform or organization responsible for the email

197 platform will generate information that can be queried by email recipients to identify  
198 valid email senders for a domain and that a given message originated from one of the  
199 valid senders. The project will include an email sending policy consistent with a stated  
200 security policy that can be parsed by receiving servers so that receiving servers can  
201 apply the correct security checks and report back the correctness of the email stream.  
202 Documentation of the resulting platform will include statements of security and privacy  
203 policies and standards (e.g., IETF RFCs) supported, technical specifications for hardware  
204 and software, implementation requirements, and a mapping of implementation  
205 requirements to the applicable policies, standards, and best practices. The secure email  
206 project will involve composition/adaptation of a variety of off-the shelf components,  
207 some potential sources for which have been identified.

## 208           2.6.   Assumptions

209 The DNS-based secure email building block project assumes, and is dependent upon, the  
210 availability of off-the shelf information technology security products for and subject  
211 matter experts on trustworthy mail server-to-mail server email exchanges across  
212 organizational boundaries. Particular products and expertise on which the project is  
213 dependent include those for client systems, DNS/DNSSEC services, mail transfer agents,  
214 and X.509 cryptographic key certificate sources (CA's and certificate management  
215 components). DNS resolvers (stub and recursive) for DNSSEC validation, authoritative  
216 DNS servers for DNSSEC signed zones, and mail server/mail security components.

## 217   2.   SCENARIOS

218 The building block project currently envisages two usage scenarios for DANE-enabled  
219 secure email:

- 220           1. “ordinary” email where the email exchanges between two organizations’  
221 email servers are carried over TLS, and the TLS key management is  
222 protected by DANE and DNSSEC
- 223           2. end-to-end signed email, where the email exchanges between  
224 organizations are carried over TLS as in (1), the email messages are  
225 signed and verified with S/MIME on the end-users’ client devices, and the  
226 S/MIME key management is protected by DANE and DNSSEC

227  
228 In both scenarios, private certificates are generated by Certificate Authorities (CAs). Self-  
229 signed certificates will not be used in either scenario.

230  
231 This building block does not include an end-to-end encrypted email scenario; for  
232 example, a scenario in which the email messages are encrypted and decrypted with  
233 S/MIME on the end-users’ client devices.

234  
235 In the two supported scenarios, encryption is performed on bulk exchanges between  
236 email services. The only per-message cryptography is digital signatures. This addresses

237 the main security concerns in enterprise environments, which are the target of the  
238 project, but not necessarily those of individual users who may also want to reduce  
239 information disclosure to their email providers. The two scenarios that are included may  
240 serve as enablers for end-to-end encryption. Participation by parties having a primarily  
241 end-to-end encryption focus may succeed in generating industry support for the  
242 building blocks needed to support end-to-end encryption.  
243

#### 244 Usage Scenario 1

245 An individual needs to enter into an email exchange with an individual in another  
246 organization that requires transfer of protected personally identifiable information (PII).  
247 Each individual exchanges email via the respective parent organizations' mail servers.  
248 User connections to their organizations' respective mail servers are established and  
249 maintained within a physically protected zone of control.

250 The privacy policy of the parent organizations requires encryption of the PII being  
251 exchanged. The security afforded by the cryptographic process is dependent on the  
252 confidentiality of encryption keys such that no unauthorized third party has access to  
253 the encryption keys employed. The mail servers are configured to use X.509 certificates  
254 that convey keying material to protect the integrity of the encryption keys during an  
255 encryption key establishment process. DNSSEC protocols are employed to ensure that  
256 each sending mail server is actually connected to the legitimate and authorized  
257 receiving mail server from which its X.509 certificate is obtained.

258 DNSSEC protocols are used to provide assurance that the originating user's mail server  
259 connects to the intended recipient's mail server. DANE protocols are employed to bind  
260 the cryptographic keying material to the appropriate server. TLS protocols are employed  
261 to negotiate the cryptography and protocols to be employed in the email exchange in  
262 which the PII is transferred. Encryption of the email message is accomplished by the  
263 originator's email server, and decryption of the email message is accomplished by the  
264 recipient's email server using the X.509 certificate and standard server libraries.

265 Demonstration of the security platform in this scenario will include an attempt by a  
266 fraudulent mail server to pose as the legitimate mail server for the receiver of the email  
267 and a man-in-the-middle attacker to attempt to notify the originating party that no  
268 encryption service is available for the desired destination with the objective of achieving  
269 an unencrypted transmission of the email. Both attempts should fail due to use of  
270 DNSSEC/DANE protocols.

#### 271 Usage Scenario 2

272 An individual needs to enter into an email exchange with an individual in another  
273 organization that authorizes transfer of a large sum of money from the originator's  
274 organization to the recipient's organization. Each individual exchanges email via the  
275 respective parent organizations' mail servers. User connections to their organizations'

276 respective mail servers are established and maintained within a physically protected  
277 zone of control.

278 The policy of the parent organizations requires cryptographic digital signature of the  
279 transaction to maintain integrity protection for the exchange (authorized source and  
280 destination, and content unchanged from that entered by the sender). The security  
281 afforded by the cryptographic process is dependent on the confidentiality of signature  
282 keys such that no unauthorized third party has access to the secret keys employed.  
283 S/MIME is the protocol used for electronic mail. Each organization generates X.509  
284 certificates for their users to encode the public portion of their signature key. These  
285 certificates are then encoded in the DNS using the appropriate DANE DNS record type.

286 DNSSEC protocols are used to provide assurance that the originating user’s mail server  
287 connects to the intended recipient’s mail server. DANE protocols are employed to bind  
288 the cryptographic keying material to the appropriate server and individual user digital  
289 signature certificates. TLS protocols are employed to negotiate the cryptography to be  
290 employed in the email exchange in which the authorization is provided for the funds  
291 transfer. Digital signature of the email message is accomplished by the originator’s email  
292 client, and checking the correctness of the signature (hence the integrity of the  
293 authorization provided in the email message is accomplished by the recipient’s email  
294 client).

295 Demonstration of the security platform in this scenario will include an attempt by a  
296 fraudulent actor to pose as the originator of the email and a man-in-the-middle attacker  
297 to attempt to notify the receiving party that no digital signature certificate is available  
298 for the purported sender with the objective of achieving an unsecured transmission of  
299 the email. Both attempts should fail due to use of DNSSEC/DANE protocols.

### 300 **3. CURRENT BUILDING BLOCK CHALLENGES**

301 The DNS-Based Email Security building block faces some technical challenges, such as  
302 split DNS resolution, limitations of DNSSEC as a trust model, security and usability trade-  
303 offs in provisioning of certificates in DNS zone files, and DNS-based queries for  
304 individuals and groups, and extension to additional protocols. However, the success of  
305 the building block effort will be heavily dependent on our ability to address the  
306 following business challenges:

#### 307 **First Challenge**

308 For the building block to result in the building block’s adoption in the marketplace and  
309 in its effective use, participation by client systems and mail server developers and  
310 vendors is essential and requires the implementation of the new servers by a significant  
311 number of participants.

## 312 **Second Challenge**

313 The security platform resulting from this building block project will require X.509  
314 certificate sources from established CAs if it is to result in large-scale adoption.

## 315 **Third Challenge**

316 The security platform involves composition of a significant number of components from  
317 different vendors. Although application program interfaces(APIs) have been developed  
318 that should permit interoperability, long-term support of these APIs will have to be  
319 developed to provide stability in the face of version changes to individual components.

## 320 **4. RELEVANT STANDARDS**

321 Standards relevant to the building block described in this initial plan include the  
322 following:

- 323 • Internet X.509 Public Key Infrastructure Certificate and Certificate Revocation  
324 List (CRL) Profile; IETF RFC 2459; Housley (SPYRUS), Ford (Verisign), Polk (NIST),  
325 Solo (Citicorp); January 1999
- 326 • Security Requirements for Cryptographic Modules, Federal Information  
327 Processing Standard (FIPS), FIPS 140-2, May 2001
- 328 • Federal S/MIME V3 Client Profile, NIST Special Publication, SP 800-49, Chernick,  
329 November 2002
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348 (Brute Squad Labs) and Turner (IECA), January 2010

- 349 • Guide for Applying the Risk Management Framework to Federal Information  
350 Systems: A security Lifecycle Approach, NIST Special Publication, SP 800-37 Rev.  
351 1, Joint Task Force Transformation Initiative; February 2010 with updates as of  
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- 353 • Guidelines for the Secure Deployment of IPv6; NIST Special Publication, SP 800-  
354 119; Frankel, Graveman, Pearce, Rooks; December 2010
- 355 • Use Cases and Requirements for DNS-Based Authentication of Named Entities  
356 (DANE), IETF RFC 6394, ISSN: 2070-1721, Barnes (BBN Technologies), October  
357 2011
- 358 • The DNS-Based Authentication of Named Entities (DANE) Transport Layer  
359 Security Protocol: TLSA, Proposed Standard, IETF RFC 6698, ISSN: 2070-1721,  
360 Hoffman (VPN Consortium) and Schlyter (Kirei AB), August 2012
- 361 • Updates to the Internet X.509 Public Key Infrastructure Certificate and Certificate  
362 Revocation List (CRL) Profile, Proposed Standard, IETF RFC 6818, ISSN: 2070-  
363 1721, Yee (AKAYLA), January 2013
- 364 • Security and Privacy Controls For Federal Information Systems And  
365 Organizations, NIST Special Publication, SP 800-53 Rev. 4, Joint Task Force  
366 Transformation Initiative, April 2013
- 367 • A Framework for Designing Cryptographic Key Management Systems; NIST  
368 Special Publication; SP 800-130; Barker, Branstad, Smid, Chokhani; August 2013
- 369 • Using Secure DNS to Associate Certificates with Domain Names For S/MIME, IETF  
370 Internet Draft, draft-ietf-dane-smime-02, September 30, 2013.
- 371 • Secure Domain Name System (DNS) Deployment Guide, NIST Special Publication,  
372 SP 800-81-2, Chandramouli and Rose, September 2013
- 373 • Framework for Improving Critical Infrastructure Cybersecurity, National Institute  
374 of Standards and Technology, February 12, 2014
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## 394 5. DESIRED SOLUTION CHARACTERISTICS

395 The building block will consist of a proof-of-concept security platform, composed of off-  
396 the-shelf components, that provides trustworthy mail server-to-mail server email  
397 exchanges across organizational boundaries. The DANE protocol will be used to  
398 authenticate servers and certificates in two roles in the Security for Email Project by  
399 binding the X.509 certificates used for

- 400 1. Transport Layer Security (TLS) to DNS names verified by DNSSEC and supporting  
401 the use of these certificates in the mail server to mail server communication
- 402 2. Secure Secure/Multipurpose Internet Mail Extensions (S/MIME) to DNS names  
403 verified by DNSSEC and supporting the use of these S/MIME certificates in the  
404 end-to-end email communication

405 It will encrypt email traffic between servers, allow individual email users to digitally sign  
406 and/or encrypt email messages to other end users, and allow individual email users to  
407 obtain other users' certificates in order to validate signed email or send encrypted  
408 email. The project will include an email sending policy consistent with a stated privacy  
409 policy that can be parsed by receiving servers so that receiving servers can apply the  
410 correct security checks and report back the correctness of the email stream.

411 Documentation of the resulting platform will include statements of security and privacy  
412 policies and standards (e.g., IETF RFCs) supported, technical specifications for hardware  
413 and software, implementation requirements, and a mapping of implementation  
414 requirements to the applicable policies, standards, and best practices. The secure email  
415 building block will involve composition of a variety of components that will be provided  
416 by a number of different vendors. Client systems, DNS/DNSSEC services, mail transfer  
417 agents, and certificate providers (CAs) are generally involved. DNS resolvers (stub and  
418 recursive) for DNSSEC validation, authoritative DNS servers for DNSSEC signed zones,  
419 mail server/mail security systems, S/MIME certificates, and extended validation and  
420 domain validation TLS certificates are expected to be included in the solution.

## 421 6. SECURITY CONTROL MAP

422 This table maps the characteristics of the commercial products that the NCCoE will apply  
423 to this cybersecurity challenge to the applicable standards and best practices described  
424 in the *Framework for Improving Critical Infrastructure Cybersecurity (CSF)*, and other  
425 NIST activities. This exercise is meant to demonstrate the real-world applicability of  
426 standards and best practices, but does not imply that products with these  
427 characteristics will meet your industry's requirements for regulatory approval or

428 accreditation. Correct implementation of the security platform resulting from this  
 429 project will support achievement of improved maturity in the *Identify, Protect, and*  
 430 *Detect* functions identified in the Cybersecurity Framework.

431 **Table 1: Security control map**

Function	Category	Subcategory	Informative Reference
<b>IDENTIFY (ID)</b>	<b>Asset Management (ID.AM):</b> The data, personnel, devices, systems, and facilities that enable the organization to achieve business purposes are identified and managed consistent with their relative importance to business objectives and the organization’s risk strategy.	<b>ID.AM-3:</b> Organizational communication and data flows are mapped <sup>1</sup>	<b>CCS CSC 1</b> <b>COBIT 5 DSS05.02</b> <b>ISA 6443-2-1:2009</b> 4.2.3.4 <b>ISO/IEC 27001:2013</b> A.13.2.1 <b>NIST SP 800-53 Rev. 4</b> AC-4, CA-3, CA-9, PL-8
		<b>ID.AM-4:</b> External information systems are catalogued. <sup>2</sup>	<b>COBIT 5 APO02.02</b> <b>ISO/IEC 27001:2013</b> A.11.2.6 <b>NIST SP 800-53 Rev. 4</b> AC-20, SA-9
	<b>Risk Assessment (ID.RA):</b> The organization understands the cybersecurity risk to organizational operations, organizational assets, and individuals.	<b>ID.RA-6:</b> Risk responses are identified and prioritized	<b>COBIT 5 APO 12.05,</b> APO 13.02 <b>NIST SP 800-53 Rev. 4</b> PM-4, PM-9
<b>PROTECT (PR)</b>	<b>Data Security (PR.DS):</b> Information and records (data) are managed consistent with the organization’s risk strategy to protect the confidentiality, integrity, and availability of information.	<b>PR.AC-5:</b> Network Integrity is protected, incorporating network segregation where appropriate	<b>COBIT 5 APO 13.01,</b> DSS01.04, DSS05.03 <b>ISA 6443-2-1:2009</b> 4.3.3.6.6 <b>ISA 6443-3-3:2013</b> SR 1.13, SR .2.6 <b>ISO/IEC 27001:2013</b> A.6.2.2, A.13.1.1, A.13.2.1 <b>NIST SP 800-53 Rev. 4</b> AC-17, AC-19, AC-20
		<b>PR.DS-2:</b> Data in transit is protected	<b>ISA 6443-2-1:2009</b> 4.3.3.4 <b>ISA 62443-3-3:2013</b> SR 3.1, SR 3.8 <b>ISO/IEC 27001:2013</b> A.13.1.1, A.13.1.3,



			A.13.2.1 <b>NIST SP 800-53 Rev. 4</b> AC-4, SC-7
		<b>PR.DS-5:</b> Protections against leaks are implemented	<b>CCS CSC 17</b> <b>COBIT 5</b> APO01.06 <b>ISA 6443-3-3:2013</b> SR 5.2 <b>ISO/IEC 27001:2013</b> A.6.1.2, A.7.1.1, A.7.1.2, A7.3.1, A.8.2.2, A.8.2.3, A.9.1.1, A.9.1.2, A.9.2.3, A.9.4.1, A.9.4.4, A.9.4.5, A.13.1.3, A.13.2.1, A.13.2.3, A.13.2.4, A.14.1.2, A.14.1.3 <b>NIST SP 800-53 Rev. 4</b> AC-4, AC-5, AC-6, PE-19, PS-3, PS-6, SC-7, SC-8, SC-13, SC-31, SI-4
		<b>PR.DS-6:</b> Integrity checking mechanisms are used to verify software, firmware, and <u>information</u> integrity	<b>ISA 6443-3-3:2013</b> SR 3.1, SR 3.3, SR 3.4, SR 3.8 <b>ISO/IEC 27001:2013</b> A.12.2.1, A.12.5.1, A.14.1.2, A.14.1.3 <b>NIST SP 800-53 Rev. 4</b> SI-7
	<b>Protective Technology (PR.PT):</b> Technical security solutions are managed to ensure the security and resilience of systems and assets, consistent with related policies, procedures, and agreements.	<b>PR.PT-4:</b> Communications and control networks are protected	<b>CCS CSC 7</b> <b>COBIT 5</b> DSS05.02, APO 13.01 <b>ISA 62443-3-3:2013</b> SR 3.1, SR 3.5, SR 3.8, SR 4.1, SR 4.3, SR 5.1, SR 5.2, SR 5.3, SR 7.1, SR 7.6 <b>ISO/IEC 27001:2013</b> A.13.1.1, A.13.2.1 <b>NIST SP 800-53 Rev. 4</b> AC-4, AC-17, AC-18, CP-8, SC-7
<b>DETECT (DE)</b>	<b>Security Continuous Monitoring (DE.CM):</b> The information system	<b>DE.CM-8:</b> Monitoring for unauthorized personnel, <u>connections</u> , <u>devices</u> , and	<b>COBIT 5</b> BAI03.10 <b>ISA 62443-2-1:2009</b> SR 4.2.3.1, SR 4.2.3.7

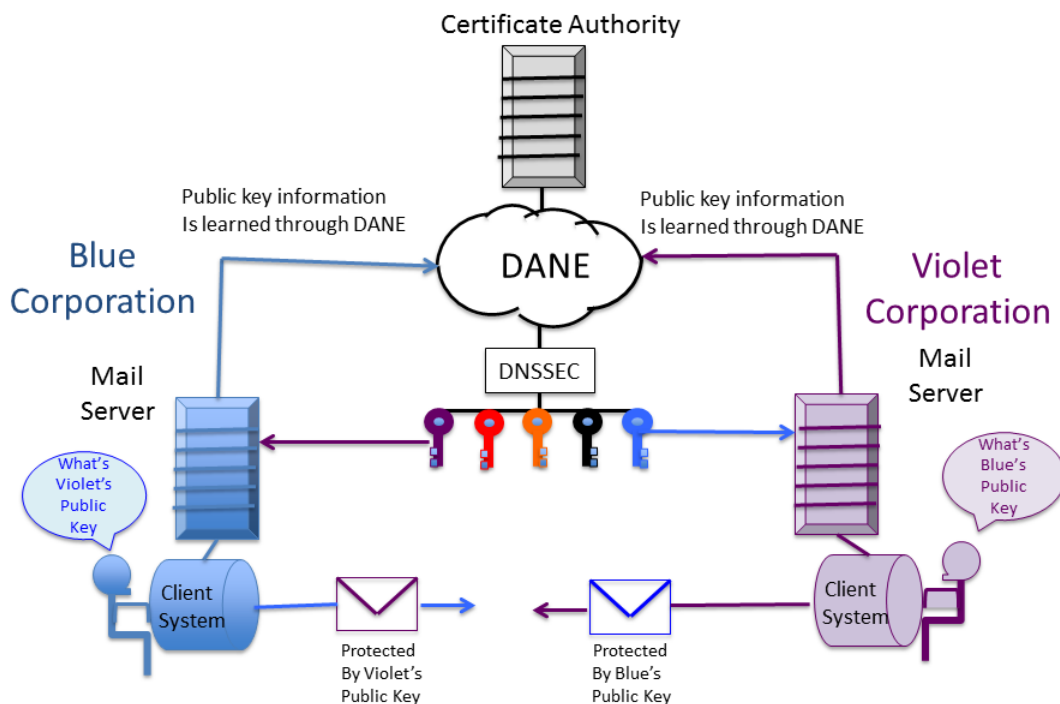
	and assets re monitored at discrete intervals to identify cybersecurity events and verify the effectiveness of protective measures.	software is performed	<b>ISO/IEC 27001:2013</b> A.12.6.1 <b>NIST SP 800-53 Rev. 4</b> RA-5
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432 <sup>1</sup> It is necessary to understand to what devices one is connected to be sure of organizational data flows:

433 <sup>2</sup> It is necessary to understand to what devices one is actually connecting to understand what external  
434 systems is part of the actual enterprise.

435 **7. HIGH-LEVEL ARCHITECTURE**

436 The figure below is a high-level depiction of email functionality where DNS-based  
437 security for email is used. In this example architecture, encryption is actually performed  
438 by the email servers in both scenarios to be demonstrated. Encryption is performed on  
439 bulk exchanges between email services. This addresses the main security concerns in  
440 enterprise environments, which are the target of the project, but not necessarily those  
441 of individual users who may also want to reduce information disclosure to their email  
442 providers. The only per-message cryptography is digital signatures. In the second  
443 scenario, digital signature protection is provided by the clients.



444

445 **8. COMPONENT LIST**

- 446 • Client systems
- 447 • DNS/DNSSEC services
- 448 • Mail transfer agents
- 449 • DNS resolvers (stub and recursive) for DNSSEC validation
- 450 • Authoritative DNS servers for DNSSEC signed zones
- 451 • Mail server/mail security systems
- 452 • S/MIME certificates
- 453 • Extended validation and domain validation TLS certificates

454 **APPENDIX A - RISK ASSESSMENT**

455 Both public and private sector business operations are heavily reliant on email  
 456 exchanges. The need to protect business plans and tactics; the integrity of transactions,  
 457 financial and other proprietary information; and privacy of employees and clients are  
 458 factors that motivate organizations to secure their email.

459 Email, unless protected by cryptographic integrity and confidentiality mechanisms is  
 460 inherently susceptible to being read or modified by unauthorized individuals and  
 461 processes. Unprotected email is also commonly used as an attack vector for insertion of  
 462 malware into organizations' and users' systems. Whether the service desired is  
 463 authentication of the source of an email message, assurance that the message has not  
 464 been altered by an unauthorized party, or message confidentiality, cryptographic  
 465 functions are usually employed.

466 Economies of scale and a need for uniform implementation drive most enterprises to  
 467 rely on mail servers to provide security to the members of an enterprise rather than  
 468 end-to-end security operated by individual users. Most server-based email security  
 469 mechanisms are vulnerable to attacks involving

- 470 1. faked or fraudulent key certificates
- 471 2. otherwise invalid certificates
- 472 3. failure to actually invoke a security process as a result of connection to or  
 473 through a fraudulent server

474 The consequences most often involve unauthorized reading or modification of  
 475 information or fraudulently causing legitimate parties to bypass the protection  
 476 mechanisms altogether. Use of email as an attack vector for phishing and insertion of  
 477 malware is a persistent problem because users continue to click on links to malware-  
 478 ridden websites in fraudulent emails, a major factor in most confirmed data breaches.

479 Sources of threats to public and private sector organizations and individuals include  
 480 malicious individuals, unscrupulous competitors, professional criminals and criminal  
 481 enterprises, law enforcement and regulatory investigators, and nation states seeking  
 482 political, commercial, or military advantage.

483 Some examples of consequences of exploitation of unprotected email and email whose  
 484 protection mechanism have been bypassed or defeated include the following:

- 485 • Privacy breaches due to exposure of PII to unauthorized individuals
- 486 • Regulatory or reputational consequences of privacy breaches
- 487 • Expenses resulting from notification and corrective action required as a result of  
 488 privacy breaches
- 489 • Damage to individual or organizational reputations due to exposure of the  
 490 individual’s or organization’s information to and by unauthorized entities
- 491 • Illicit authorization of business transactions, including financial transactions
- 492 • Intercept and blocking of business-critical transactions
- 493 • Legal and regulatory consequences due to intercept and blocking, modification,  
 494 and/or pre-mature exposure of individuals’ and organizations’ information
- 495 • Loss of IT and/or dependent operational service availability resulting from  
 496 insertion of destructive malware
- 497 • Interruption of business-critical operations due to loss of IT and/or dependent  
 498 operational service availability resulting from insertion of destructive malware

499 **APPENDIX B - ACRONYMS AND ABBREVIATIONS**

ANSI	American National Standards Institute
API	Application Program Interface
CA	Certificate Authority
CCS CSC	Council on CyberSecurity Top 20 Critical Security Controls
COBIT	Control Objectives for Information and Related Technology
DANE	DNS-Based Authentication of Named Entities
DNS	Domain Name System
DNSSEC	Domain Name System Security Extensions
EMAIL	Electronic Mail
FIPS	Federal Information Processing Standard
HTTPS	Secure Hypertext Transfer Protocol
IEC	International Electrotechnical Commission

IETF	Internet Engineering Task Force
IOT	Internet of Things
IP	Internet Protocol
IPSEC	Internet Security Protocol
ISA	Instrumentation, Systems, and Automation Society
ISO	International Organization for Standardization
NCCoE	National Cybersecurity Center of Excellence
NIST	National Institute of Standards and Technology
RFC	Request for Comments
S/MIME	Secure/Multipurpose Internet Mail Extensions
SMTP	Simple Mail Transfer Protocol
SP	Special Publication
TLS	Transport Layer Security

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**APPENDIX C – GLOSSARY**

Application Program Interface	A software intermediary that makes it possible for application programs to interact with each other and share data
Cryptographic Key	In cryptography, a key is a piece of information that determines the functional output of a cryptographic algorithm or cipher. Without a key, the algorithm would produce no useful result.
Cryptography	The enciphering and deciphering of messages in secret code or cipher; also, the computerized encoding and decoding of information
Digital Signature	The result of a cryptographic transformation of data that, when properly implemented with a supporting infrastructure and policy, provides the services of: <ol style="list-style-type: none"> <li>1. Origin authentication,</li> <li>2. Data integrity, and</li> <li>3. Signer non-repudiation.</li> </ol>
Domain Name System	A system for naming computers and network services that is organized into a hierarchy of domains. DNS naming is used in networks such as the Internet to locate computers and services through user-friendly names.
Encryption	The process of changing plaintext into ciphertext using a

	cryptographic algorithm and key.
Entity	An individual (person), organization, device or process.
Malware	A computer program that is covertly inserted into another program with the intent to destroy data, run destructive or intrusive programs, or otherwise compromise the confidentiality, integrity, or availability of the victim’s data, applications, or operating system.
Man-in-the-middle attack	In cryptography and computer security, a man-in-the-middle attack is an attack where the attacker secretly relays and possibly alters the communication between two parties who believe they are directly communicating with each other.
Public Key	a cryptographic key that can be obtained and used by anyone to encrypt messages intended for a particular recipient, such that the encrypted messages can be deciphered only by using a second key that is known only to the recipient (the private key ).
Protocol	A set of rules governing the format of data sent over the Internet or other network.

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